



CENTRAL BANK OF INDIA
Jaipur Regional Office
1st Floor, Anand Bhawan, SC Road, Jaipur, 302001

Central Bank Of India



Request for Quotes (RFQ)

RFQ Reference Number: RO:RCC/GAD:2016-17:283

For

AMC of computer hardware and peripherals in various branches under Jaipur Regional Office



CENTRAL BANK OF INDIA
Jaipur Regional Office
1st Floor, Anand Bhawan, SC Road, Jaipur, 302001

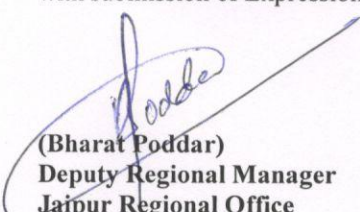
REQUEST FOR QUOTES FOR AMC OF COMPUTER HARDWARES AND PERIPHERALS
LOCATED AT BRANCHES under Jaipur Region Covering Districts (Ajmer, Alwar, Barmer, Bharatpur, Bikaner, Churu, Dausa, Dholpur, Hanumangarh, Jaipur, Jaisalmer, Jalore, Jhunjhunu, Jodhpur, Karauli, Nagaur, Pali, Sri Ganganagar, Sikar)

Central Bank of India Jaipur Regional Office is interested in procurement of AMC and related services from vendors for PCs, Servers, Printers and peripherals at various locations (branches and controlling offices) under the jurisdiction of Jaipur Region.

For this purpose, the Bank is pleased to invite Expression of Interest (EOI) from the **eligible vendors** who meet the terms and conditions given below. Interested vendors may submit their Expression of Interest (EOI) along with supporting documents.

RFQ Reference No.	RO:RCC/GAD:2016-17:283
Date of commencement of RFQ	16.03.2017
Last Date and Time for receipts of RFQ offers	27.03.2017 upto 14.00 Hrs
Address of Communication	Regional Manager, Central Bank of India, Jaipur Regional Office, 1st Floor, Anand Bhawan, SC Road, Jaipur, 302001
Contact Telephone Numbers	Phone: 0141-4913585
Contact email address	Mr. Pradeep Agarwal, Chief Manager, Mr. Sant K Singh, Senior Manager IT, rccjaipro@centralbank.co.in
Bids to be Submitted to	Chief Manager
Cost of RFQ Document	Rs. 200.00

The copy of this document may be obtained by paying RFQ Cost by way of Demand Draft drawn in favour of Central Bank of India during office hours on all working days in person from the address mentioned above or by mail on request from our office. Vendors downloading the RFQ Document should make the payment along-with submission of Expression of Interest. **EOIs without RFQ Document Cost shall be rejected.**


(Bharat Poddar)
Deputy Regional Manager
Jaipur Regional Office



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Invitation of RFQ offers

Central Bank of India Jaipur Regional Office invites sealed quotations in the form of **Expression of Interest (EOI) (Refer Annexure –I)** from vendors for Comprehensive Annual Maintenance of Computers (CPU, Monitor, Keyboard & Mouse), Printers (excluding Printer Heads for all types of Printers), scanners and Servers located at Branches in Jaipur region, as third party maintenance, as specified in this document.

At present there are approximately 660 PCs, 94 Gateway PCs, 90 DMP 132 Column, 130 Passbook Printers, 90 DMP 80 Column, 95 Scanners and 130 laser printers (including Multi-function printers) which are under AMC at present and are being offered for AMC. Hardware coming out of warranty will be added automatically in AMC and the Hardware that is removed/becomes obsolete will be automatically deleted from the list of Hardware and therefore quantity may vary. Final quantity will be communicated at the time of finalization.

The hardware is installed at various locations under the jurisdiction of Jaipur Regional Office as per **Annexure II** attached. Instructions, Terms & Conditions of the AMC offer are given in the document. Vendor will have to furnish unconditional compliance for all terms and conditions of AMC offer. The details of the Systems / Computers and peripherals available for AMC are given in Annexure III.

For the purpose of AMC the bank may group the items of Hardware available at different locations in different CLUSTERS taking into account the geographical location as per the requirement of the Bank, and the bank may allot different clusters to different AMC vendors at their own discretion.

1. ELIGIBILITY CRITERIA

- 1.1 The company should be ISO certified.
- 1.2 The bidder should be ESIC or EPF registered.
- 1.3 The company should be in the business of providing said services/support from last 3 years.
- 1.4 The vendor should have qualified and skilled engineers on its roll.
- 1.5 Our majority of branches are in Ajmer, Alwar, Bharatpur, Jaipur, Jhunjhunu, Jodhpur, Sikar and Nagaur districts so vendor should have support centers at atleast 4 district headquarters out of these and 2 at other district headquarters under Jaipur region.
- 1.6 The vendor should have provided computer hardware support to other Banking institution or any other reputed organization for minimum 400 desktops in one order (Completed order In Rajasthan). The relevant "satisfactory service support certificate" should be obtained from such organization/Bank and should be submitted along with the RFQ.

2. Quotations

Quotations must be submitted in **sealed envelopes** at the Bank's address. All envelopes should be securely sealed and stamped. Only one Quotation per vendor should be submitted. The unit rate / AMC amount for each and every item should be quoted. Any Quotation found to contain incomplete information is liable to be rejected.

envelope must be super-scribed with the following information:

- Offer for AMC
- Reference Number of Letter of Offer
- Due Date of Offer
- Date of submission of Offer
- Name of Vendor

The vendor must ensure that all the items as specified in this offer are quoted for. Unit-wise rates should be quoted for each item. The vendor must also ensure that it is in a position to undertake the work specified.



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The evaluation of L1 vendor will be on the basis of total value (of all the items) (C) given in Annexure IV.

The Bank reserves the right to appoint one or more than one vendor. It also reserves right to reject one or all vendors. The decision of the Bank in this regard will be final and binding.

2.1 Non-transferable Offer

This Offer document is not transferable. Only the party, who has purchased this offer document, is entitled to quote.

2.2 Validity of Offer

The offer should be valid for a minimum period of 45 days from the last date of submission.

2.3 Modification and Withdrawal of Offers

The Bank has a right to modify / alter the Offer and the terms thereon, before the closure of the Offer. The vendor may modify or withdraw its offer after its submission, provided written notice of the modification or withdrawal is received by the Bank prior to the closing date and time prescribed for submission of offers. No offer can be modified by the vendor, subsequent to the closing date and time for submission of offers.

2.4 Opening of Offers

Offers received within the prescribed closing date and time, will be opened by Bank's Committee appointed for the same.

2.4.1 Preliminary Scrutiny

The Bank will scrutinize the offers to determine whether they are complete, whether any errors have been made, whether the documents have been properly signed and whether items are quoted as specified. The Bank may, at its discretion, waive any minor non-conformity or any minor irregularity in an offer. This shall be binding on all vendors and the Bank reserves the right for such waivers.

2.4.2 Clarification of Offers

To assist in the scrutiny, evaluation and comparison of offers, the Bank may, at its discretion, ask some or all vendors for clarification of their offer. The request for such clarifications and the response will necessarily be in writing. The Bank has the right to disqualify the vendor whose clarification is found not suitable to the Bank.

2.4.3 No Commitment to Accept Lowest or Any Offer

The Bank shall be under no obligation to accept the lowest or any other offer received in response to this offer notice and shall be entitled to reject any or all offers including those received late or incomplete offers without assigning any reason whatsoever. The Bank reserves the right to make any changes in the terms and conditions of contract. The Bank will not be obliged to meet and have discussions with any vendor and/or to listen to any representations.

2.5 Make and Models of the equipment

The details of the equipment/s available, in brief, are mentioned in the Annexure III. It is mandatory to quote for all items. The brief details given about the configuration are only indicative and not exhaustive. The hardware and peripherals are installed at the various branches / locations under the jurisdiction of Jaipur Regional Office as per Annexure II.

2.6 Format for Offer

The offer must be submitted in suggested format as per Annexure IV. The offers containing erasures or alterations will not be considered. There should be no hand-written material, corrections or alterations in the



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offer. The Bank may treat offers not adhering to these guidelines as unacceptable. The offer must be made in Indian Rupees only excluding **taxes and levies**. Service Tax and VAT will be payable extra as applicable.

2.7 No Negotiation

It is absolutely essential for the vendors to quote the lowest price at the time of making the offer in their own interest, as the Bank will not enter into any price negotiations, except with the lowest quoting vendor, whose offer is found to be other-wise in order.

2.8 Right to Alter Quantities

The Bank reserves the right to alter the hardware quantities and locations specified in the offer. The Bank also reserves the right to add or delete one or more items and locations from the list of items specified in offer.

2.9 Technical Support Staff

The vendor will be required to station at least one maintenance staff / engineer on full time basis at our office.

2.10 Price Variation and Supply of Spares

The price quoted by the vendor should be valid for a minimum period of two years. The vendor must give an undertaking along with the quotes that he gives service commitment along with availability of spares for a minimum period of two years.

2.11 Confidentiality Clause

This document is confidential and property of Central Bank of India. It should not be circulated, copied or reproduced in any form whatsoever without express permission of Central Bank of India. It is for use of the vendors addressed herein and only for the purpose mentioned in this document. Any violation of the confidentiality clause is likely to be prosecuted.

3 Terms and Conditions of the AMC Offer.

3.1 SCOPE

- 3.1.1 The Comprehensive AMC shall consist of preventive and corrective maintenance of the Computer Systems/machines and will include supply and replacement of unserviceable parts, at vendor's own cost.
- 3.1.2 The parts to be replaced will either be new parts or equivalent to new parts.
- 3.1.3 In case of replacement of parts, the old/defective parts removed from the computer system shall become the property of the vendor.
- 3.1.4 All maintenance/repairs shall be attended by the vendor or authorized personnel of the vendor.
- 3.1.5 **The vendor shall make available at our office (i.e. Regional Office) the services of at least one service engineer on full time basis.**
- 3.1.6 The call will be booked telephone and/or e-mail and vendor has to provide complaint number.
- 3.1.7 On selection the vendor should execute a Service level Agreement empanelment would be for a period of one year subject to renewal for a maximum period of one year on satisfactory service. Renewal of the agreement will be at the discretion of the Bank.
- 3.1.8 If the service provided by the vendor is found to be unsatisfactory or if at any time it is found that the information provided for empanelment is false the Bank reserves the right to remove such vendor/s by giving notice.
- 3.1.9 The Bank reserves the right to inspect the facilities of the vendor to verify the genuineness and to ensure conformity with the details given in the bid.
- 3.1.10 Expression of Interest for empanelment received late and/or incomplete in any respect or not accompanied by prescribed documents and the draft representing the cost of the RFQ document are liable to be rejected. Vendor will be responsible to ensure that the application reaches the Bank at the referred address on or before the due date and time. Central Bank of India Jaipur



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Regional Office is not responsible for non-receipt of applications within the specified date and time due to any reason including postal delays.

- 3.1.11 Central Bank of India Jaipur Regional Office reserves the right to accept or reject any or all of the applications without assigning any reason thereof, and Bank's decision in this regard will be treated as final.

3.2 HOURS OF SERVICE:

- 3.2.1 The provision, by the vendor, of maintenance service will be confined to the Banks normal working hours on all normal working days.
- 3.2.2 No work will be undertaken on Sundays and holidays except by prior arrangement.
- 3.2.3 The normal working hours of the Bank are from 9.00 a.m. to 6.00 p.m. on all weekdays including Saturdays. However, no additional charges / cost will be paid if the maintenance services are required beyond normal working hours in case of emergency.

3.3 DURATION OF CONTRACT:

- 3.3.1 The contract shall initially be valid for a period of One year and vendor has to submit satisfactory service report from branches on completion of every quarter, within one month.
- 3.3.2 Upon expiry of the period of contract, the same may be renewed for additional year upon such terms and conditions as may be mutually acceptable to the Bank and the Vendor, and also subject to the Para 3.3.3 mentioned hereunder.
- 3.3.3 If the vendor desires to renew the period of existing contract, then it shall, by giving one month prior notice before the expiry of the contract, express its desire to renew the contract.

4 CARE OF THE EQUIPMENT:

- 4.1 The Bank shall give the vendor full access to the Computer system/machines to enable the vendor to provide comprehensive maintenance service.
- 4.3 The vendor shall ensure that the Systems being maintained is available to the Bank in proper working condition for at least 95% of the time in every month.

5 MOVEMENT OF EQUIPMENT:

- 5.1 The bank reserves right to move any equipment from the place of installation to any other location, under intimation to the vendor.
- 5.2 All costs/charges in respect of moving the Computer Systems/machines from one location to another shall be borne by the Bank. In case the Computer Systems/machines is moved for the purpose of maintenance, such costs/charges shall be born by the vendor.
- 5.3 Maintenance charges, as per clause 5.4 hereunder, shall be paid by the Bank for all the Computer Systems/machines, irrespective of the fact that any one or more Computer Systems/machines are moved by the vendor for providing maintenance service as per the contract.
- 5.4 The obligations of both the Bank and the vendor shall proportionately cease forthwith if the Bank sells or transfers the ownership of any one or more Computer Systems/machines. If any machines are withdrawn from use, the AMC charges will be reduced proportionately.



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6 PURVIEW OF THIS AMC CONTRACT:

It is specifically stated that, apart from what is stated in this RFQ document, the scope of AMC will include all parts of computer systems (Mother Board, SMPS, RAM, Processors, all types of PCI cards, Cables, Hard disk etc.), all parts of TFT & all parts of printers (excluding printer heads, ribbons and toner cartridges) irrespective of the cause of damage. However, operating system, normal application software and anti virus software & updates will be made available by the Bank.

7. PAYMENT OF CHARGES:

- 7.1 Maintenance charges will be payable on quarterly basis i.e. at the end of the respective quarter from the respective Branch.
- 7.2 No penalty or interest etc., shall be payable by the Bank for any overdue maintenance charges.
- 7.3 AMC Charges will be payable in Indian Rupees at the end of each quarter after deduction of TDS by the respective branches.
- 7.4 Maintenance charges payable by the Bank are inclusive of all applicable taxes, duties, levies etc. However, Service Tax as applicable will be payable extra.
- 7.5 Changes or additions in Computer Systems/machines features may result in change in minimum maintenance charges, which will have to be finalized with mutual discussions. Hardware coming out of warranty will be added into the Hardware list and likewise deletion will be made from the list of Hardware due to removal or becoming obsolete and payment will be made proportionately. Payment of AMC for such hardware, which will be removed or become obsolete, will be paid only upto the quarter in which such deletion occurred.

7 OBLIGATIONS OF THE VENDOR:

The vendor shall be liable to pay penalty as hereunder for each day of delay beyond 24 hours (Instation i.e where the company is having its office) and beyond 48 hours for out locations in completion of maintenance/repair work, which shall be as follows:-

Servers /Gateway PC -Rs.1000

Desktop PC -Rs.200

132/80 col. printers -Rs.100

Passbook Printers -Rs.200

Laser printer - 100

scanner - Rs.200

In event of leave / absence of the Engineer stationed at the Bank to facilitate maintenance, the vendor shall make necessary arrangements for proper replacement.

9. ASSIGNMENT:

All rights, liabilities and obligations are non-transferable and any transfer/assignment of the same can be done only mutually.

10. TERMINATION:

The contract may be terminated by the vendor by giving **one** month notice in writing. However, the bank may terminate the contract by giving 15 days notice. Maintenance charges payable, shall be proportionately reduced for the remaining period and Bank will be obliged to pay only for the actual period for which the vendor provided the maintenance service.

11. FORCE MAJEURE:

The vendor shall not be liable for any loss, damage, injury or delay which is due to fault or causes beyond the control of the vendor or force majeure such as acts of God, Government direction, Riots, War, Civil commotion, sabotage, fires, lightening, floods, earthquakes, explosions or other catastrophes, epidemics, quarantine.



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12. Resolution of Disputes

Central Bank Of India and the Bidder shall make every effort to resolve amicably, by direct informal negotiation, any disagreement or dispute arising between them under or in connection with the contract. If after thirty days from the commencement of such informal negotiations, Central Bank Of India and the Bidder are unable to resolve amicably a contract dispute; either party may require that the dispute be referred for resolution by formal arbitration. All questions, disputes or differences arising under and out of, or in connection with the contract, shall be referred to two Arbitrators: one Arbitrator to be nominated by Central Bank of India and the other to be nominated by the Vendor. In the case of the said Arbitrators not agreeing, then the matter will be referred to an umpire to be appointed by the Arbitrators in writing before proceeding with the reference. The award of the Arbitrators, and in the event of their not agreeing, the award of the Umpire appointed by them shall be final and binding on the parties. The arbitration and reconciliation act 1996 shall apply to the arbitration proceedings and the venue of the arbitration shall be Jaipur.

13. GENERAL:

The vendor shall be required to sign an Agreement as per Banks Standard Format incorporating various terms & conditions.

13.1 The bank, at any time prior to the last date of submission of bids, may, for any reason whether at its own initiative or in response to clarifications requested by a prospective bidder, modify the EOI contents by amendment.

13.2 Expression of Interest to provide AMC for PCs/Servers/Printers and peripherals should be complete in all respects and with all supporting documents duly sealed and super scribed "**Expression of Interest for empanelment of vendor for AMC and related services for locations under the jurisdiction of Central Bank of India Jaipur Regional Office**", and should be addressed to Regional Manager Central Bank of India, Jaipur Regional Office, 1st Floor, Anand Bhawan, SC Road, Jaipur, 302001. Sealed bids should be submitted at the above-mentioned address on or before **1400 hours on 27.03.2017**.

13.3 The Expression of Interest should contain the following documents:

- i. Company Profile – Details in support of Clause no 1 of Annexure I of this document to be highlighted, ISO Certificate
- ii. Acceptance of terms and conditions
- iii. Declaration as per annexure-V
- iv. Documentary proof of deals with other banks/financial institutions and satisfactory certificate.
- v. Bid cost (non refundable) i.e. Demand Draft for Rs 200.00 Fvg Central bank of India, payable at Jaipur failing which bid will be cancelled.
- vi. Details of service/support network (addresses, names of contact persons, phone numbers etc.)
- vii. Commercial Bid as per annexure IV.

Date : 15.03.2017

Place: Jaipur



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ANNEXURE I

Application for Expression of Interest for empanelment of Vendors for AMC & Related Services for PCs, Servers, Printer and peripherals at branches under Jaipur Region.

1.	Name of the Company	
2.	Address of Registered Office	
3.	Registration number and Date of Registration	a. Under Companies Act 1956 _____ b. Under C.S.T _____ c. Under B.S.T _____
4.	Nature of Business	
5.	Services that can be provided	
6.	Whether a fully functional Service / support center is available at Jaipur	Yes / No
7.	Whether the company is ESIC or PF registered	
8.	Name Other Service Support Stations (Out of Major Districts)	
9.	Name Other Service Support Stations (Out of Minor Districts)	
10.	Details of deals with other banks/financial institutions	

Others (Please specify)



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ANNEXURE II

LIST OF LOCATIONS UNDER JAIPUR REGION QUALIFYING FOR AMC

SN	Branch	Distt
1	AJMER	Ajmer
2	BIJAYNAGAR	Ajmer
3	KISHANGARH	Ajmer
4	NASIRABAD	Ajmer
5	RAMNAGAR	Ajmer
6	ALWAR	Alwar
7	BHIWADI	Alwar
8	MDS,ALWAR	Alwar
9	NARAINPUR	Alwar
10	NEEMRANA	Alwar
11	NOWGAON	Alwar
12	BALOTRA	Barmer
13	BARMER	Barmer
14	BHARATPUR	Bharatpur
15	CIMMCO	Bharatpur
16	DEEG	Bharatpur
17	SEWAR	Bharatpur
18	BIKANER	Bikaner
19	SARDUL PUSKARNA, BIKANER	Bikaner
20	CHURU	CHURU
21	SARDARSHAHAR	Churu
22	SUJANGARH	Churu
23	DAUSA	Dausa
24	MAHWA	Dausa
25	SONAR	Dausa
26	DHOLPUR	Dholpur
27	HANUMAN GARH .	Hanumangarh
28	NEHRU MEMO HANUMAN GARH	Hanumangarh
29	PEER KA MADIA	Hanumangarh
30	BILANDARPUR	Jaipur
31	CHANDPOLE	Jaipur
32	CHOMU HOUSE	Jaipur
33	GOPALPURA	Jaipur
34	JAIPUR M.I.ROAD	Jaipur
35	JOHARI BAZAR	Jaipur
36	JPR METAL & ELECTR	Jaipur
37	KALWARA	Jaipur
38	KOTPUTLI	Jaipur
39	MAHRANI COLLEGE JAIPUR	Jaipur
40	MALVIYA NGR	Jaipur
41	MOTI KATLA	Jaipur
42	MURLIPURA	Jaipur
43	N.I.A., JAIPUR	Jaipur
44	N.S. ROAD	Jaipur
45	PAOTA	Jaipur
46	PRATAP NAGAR	Jaipur
47	RHB JAIPUR	Jaipur

SN	Branch	Distt
48	ROOPAHERI	Jaipur
49	S C ROAD	Jaipur
50	SAMBHAR LAKE	Jaipur
51	SITAPURA	Jaipur
52	TONK ROAD	Jaipur
53	TPS AMBABARI	Jaipur
54	TPS SHASTRI NAGAR	Jaipur
55	TPS VAISHALI NGR	Jaipur
56	VIDHYADHAR NAGAR	Jaipur
57	Regional Office, Jaipur	Jaipur
58	SSB, JAIPUR	Jaipur
59	JAISALMER	Jaisalmer
60	Jalore	Jalore
61	BADAGOAN	Jhunjhunu
62	CHANWA, CHANWARA	Jhunjhunu
63	GUDHA GORJI	Jhunjhunu
64	JHUNJHUNU	Jhunjhunu
65	SINGHANA	Jhunjhunu
66	UDAIPURWATI	Jhunjhunu
67	Borunda	Jodhpur
68	Geetanjali School	Jodhpur
69	Hanuwant School	Jodhpur
70	Jalori Gate, Jodhpur	Jodhpur
71	Jodhpur City	Jodhpur
72	Marudhar Ind. Area	Jodhpur
73	Mathania	Jodhpur
74	R H B Jodhpur	Jodhpur
75	Ranasigaon	Jodhpur
76	Ratanada, Jodhpur	Jodhpur
77	Shastri Nagar, Jodhpur	Jodhpur
78	Karauli	Karauli
79	Jiliya	Nagaur
80	Jodhiyasi	Nagaur
81	Kuchaman City	Nagaur
82	Manjhi (Degana)	Nagaur
83	Marwar Mundwa	Nagaur
84	Maulasar	Nagaur
85	Merta City	Nagaur
86	Nagaur	Nagaur
87	Pali	Pali
88	Sumerpur	Pali
89	AJITGARH	Sikar
90	RAMGARH	Sikar
91	RANOLI	Sikar
92	SIKAR	Sikar
93	SRIMADHOPUR	Sikar
94	SRIGANGANAGAR	Sriganganagar



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ANNEXURE III

DETAILS OF EQUIPMENTS AVAILABLE FOR AMC AT VARIOUS BRANCHES UNDER JAIPUR REGIONAL OFFICE

1. PCs and Servers (CPU, MONITOR, KEYBOARD & MOUSE)

MAKE	CONFIGURATION (Illustrative)
Acer, HCL, Wipro, Lenovo or any other make	- Pentium I to Pentium IV, Core 2Duo, Dual Core - HDD From 160 GB and above - RAM 512 MB and above - CD/DVD ROM Drive / DVD Writer - TFT Monitor 15"/17" - Keyboard - Mouse - Win 2007, Windows 2008 Server etc. - Open Office, MS Office, 7zip, etc - Antivirus S/W

2. PRINTERS.

PRINTER TYPE	MAKE / MODEL
Scanners	Canon Lide 100/110 or any other variant/ any other brand
DMP 132 Col	Epson DLQ3500 or any other variant/brand
DMP 80 Col	Epson LQ 300/310 or any other variant/brand
Passbook Printers	Epson/Lipi/Oliveti make with different variants/brand
Laser Printers/ Multi function printers	HP, Canon, Samsung with different variant/Brand

TENTATIVE LIST OF HARDWARE ITEMS SITUATED AT THE ABOVE LISTED BRANCHES AND EXTENSION COUNTERS UNDER JURISDICTION OF JAIPUR REGIONAL OFFICE

S.NO.	HARDWARE ITEM	NO. OF H/W
1	Gateway PCs	94
2	COMPUTERS (Full Set)	660
3	PRINTERS(132 COL)	90
4	Pass Book Printers	130
5	PRINTERS (80 Col)	90
6	Flat Bed scanner	95
7	Laser Printers/ Multi function printers	130



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ANNEXURE IV

FORMAT OF QUOTATION FOR EQUIPMENTS TO BE COVERED UNDER AMC.

PCs [With CPU, Monitor, Mouse, Keyboard] With or Without Printer

TYPE OF SYSTEM	AMC RATE PER UNIT (in Rs.) (A)	Quantity (B)	Total (A*B)
Gateway PCs		94	
Client PCs		660	
132 Column Printer		90	
80 Column Printer		90	
Passbook Printer		130	
Flatbed Scanner		95	
Laser Printer/ Multi-function Printer		130	
Total Value (C)			

The above quotation/prices are exclusive of all applicable Taxes. We confirm that the prices quoted above will be valid for a minimum period of Two years.

We undertake to provide committed & efficient maintenance services for the period of contract and also ensure availability of spares for a minimum period of two years

We have gone through the terms and conditions mentioned in the offer document and undertake to unconditionally comply with the same.

Date:

(Vendor)



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ANNEXURE-V

DECLARATION ON COMPANY'S LETTER-HEAD.

We certify that all information provided is true to the best of our knowledge. We also understand that if any information provided is found to be false at any time, our application is liable to be rejected.

Signature

Date:

Place:

Seal of the Company