



Tender Reference Number: RO: RCC: 2016-17:36

**Tender FOR AMC AND RELATED SERVICES
of Computer Hardware and peripherals
located at various Branches/ offices of
Motihari Region.**

Cost of tender Rs 2000/-

**Regional Office,
Central Bank Of India
Baluatal , Motihari,
East Champaran, Bihar – 845401**

CENTRAL BANK OF INDIA
Regional Office, Motihari

Quotation FOR AMC AND RELATED SERVICES of Computer Hardware and peripherals located at various Branches/ offices of Motihari Region.

Central Bank of India is interested in selection of vendor for AMC and related services for PCs, Servers, Line Printers / Laser Printers, Scanner and peripherals (Mentioned in Annexure II of this document) at various offices in Central Bank of India situated Motihari Region spread in four districts of Bihar i.e. East Champaran, West Champaran, Siwan & Gopalganj as per list attached in annexure – III.

For this purpose, the Bank is pleased to invite sealed bids from the eligible Vendors who agree to the terms and conditions given below. Interested vendors may submit their bids along with supporting document.

Tender Reference	RO:RCC:2016-17: 36
Date of Commencement	07.10.2016
Last Date & Time of submission	31.10.2016 latest by 17:00 hrs
Address for Communication	Central Bank of India, Regional Office, Baluatal, East Champaran, Motihari – 845401, Bihar
Email Address	rmmotiro@centralbank.co.in armmotiro@centralbank.co.in rccmotiro@centralbank.co.in
Contact Telephone/Fax Number	8405000651
Bids to be submitted	Central Bank of India, Regional Office, Baluatal, East Champaran, Motihari – 845401, Bihar
Cost of Tender Document	2000/-

The copy of this document may be downloaded from our website www.centralbankofindia.co.in . Vendors downloading the Tender Document should make the payment along with submission of Tender Document. Tender Document without Cost shall be rejected.

Regional Manager,
Regional Office,
Central Bank Of India
Baluatal, Motihari,
East Champaran, Bihar – 845401

1. ELIGIBILITY CRITERIA

- 1.1 Vendor's Engineers must be posted in East Champaran, West Champaran, Siwan & Gopalganj and should have controlling Office in Bihar.
- 1.2 Vendor should have a proven expertise in managing CBS Servers, PCs, DMP Printers, Laser Printers, Scanners and other peripherals related with Banking.
- 1.3 Vendor should have at least 5 years of experience in providing AMC/FMS services.
- 1.4 Vendor should have a fully functional service / support center in Motihari with qualified Technical Support Staff to provide quality service support and one staff should be posted at Regional Office, Motihari for telephonic troubleshooting in office hours.
- 1.5 Vendor should have an experience of working with minimum 2 Banks/financial institution during the last 3 financial years with at least three AMC/FMS contract worth Rs.10 lacs per annum for which documentary evidence must be submitted.
- 1.6 Vendor should have been making profits for the last 3 years and total turnover of the firm should be minimum of rupees 50 lacs for each year, during last three financial years for which documentary evidence should be submitted.
- 1.7 Vendor should not enter into sub-contract for AMC with third Party/Franchisee.
- 1.8 Vendor should be able to provide efficient and effective support at all branches falling under Motihari region covering four districts of Bihar namely East Champaran (Motihari), West Champaran (Bettiah), Siwan & Gopalganj so as to attend calls immediately.
- 1.9 Vendors should have a direct presence in above given service area.

2 INSTRUCTIONS TO BIDDERS

- 2.1 Invitation Offer System Sealed Quotations containing two separate envelopes (Envelope I containing details meeting Eligibility Criteria as per Annexure I and the Envelope II containing commercial details as per Annexure II) must be submitted, within the prescribed closing date and time giving full particulars on the sealed envelope at the Bank's address mentioned above.

All envelopes should be securely sealed and stamped. Only one Quotation should be submitted. The unit rate / AMC amount for each and every item should be quoted. Any Quotation found to contain incomplete information is liable to be rejected outright.

All the envelopes must be super-scribed with the following information:

- Offer for AMC
- Reference Number of Letter of Offer
- Due Date of Offer
- Date of submission of Offer

- Name of Vendor

2.2 Quotations

The vendor must ensure that all the items as specified in this offer are quoted for. Unit-wise rates should be quoted for each item. The vendor must also ensure that it is in a position to undertake the work specified.

The evaluation of L1 vendor will be on the basis of aggregate price of all the items. The Bank, however, reserves right to allot more than one cluster to a vendor. If a cluster is found to be un-usually large, the same will be offered between two vendors (sub-cluster). IN such scenario, other vendors are required to match the price of L1 vendor.

The Bank reserves the right to appoint one or more than one vendor. It also reserves right to reject one or all vendors. The decision of the Bank in this regard will be final and binding.

2.3 Non-transferable Offer

This Offer document is not transferable. Only the party, who has purchased this offer document, is entitled to quote.

2.4 Validity of Offer

The offer should be valid for entire period of contract from the date of submission.

2.5 Address of Communication

Any communication in this regard should be made to the following office:

Regional Manager,
Regional Office,
Central Bank of India
Baluatal, Motihari,
East Champaran, Bihar – 845401

2.6 Modification and Withdrawal of Offers

The Bank has a right to modify / alter the Offer and the terms thereon, before the closure of the Offer. The vendor may modify or withdraw it's offer after its submission, provided that written notice of the modification or withdrawal is received by the Bank prior to the closing date and time prescribed for submission of offers. No offer can be modified by the vendor, subsequent to the closing date and time for submission of offers.

2.7 Opening of Offers

Offers received within the prescribed closing date and time, will be opened by Bank's Committee appointed for the same.

2.8 Preliminary Scrutiny

The Bank will scrutinize the offers to determine whether they are complete, whether any errors have been made, whether the documents have been properly signed and whether items are quoted

as specified. The Bank may, at its discretion, waive any minor non-conformity or any minor irregularity in an offer. This shall be binding on all vendors and the Bank reserves the right for such waivers.

2.9 Clarification of Offers

To assist in the scrutiny, evaluation and comparison of offers, the Bank may, at its discretion, ask some or all vendors for clarification of their offer. The request for such clarifications and the response will necessarily be in writing. The Bank has the right to disqualify the vendor whose clarification is found not suitable to the Bank.

2.10 No Commitment to Accept Lowest or Any Offer

The Bank shall be under no obligation to accept the lowest or any other offer received in response to this offer notice and shall be entitled to reject any or all offers including those received late or incomplete offers without assigning any reason whatsoever. The Bank reserves the right to make any changes in the terms and conditions of contract. The Bank will not be obliged to meet and have discussions with any vendor and/or to listen to any representations.

2.11 Make and Models of the equipment

The details of the equipment's available in a cluster, in brief, are mentioned in the Annexure II. It is mandatory to quote for all items. The brief details given about the configuration are only indicative. A vendor must quote unit rate for each item.

2.12 Location of Hardware offered under AMC:

The List is attached in Annexure – III.

2.13 Format for Offer

The offer must be submitted in suggested format as per Annexure.

2.14 Erasures or Alterations

The offers containing erasures or alterations will not be considered. There should be no hand-written material, corrections or alterations in the offer. The Bank may treat offers not adhering to these guidelines as unacceptable.

2.15 Costs & Currency

The offer must be made in Indian Rupees only and should include all the taxes and levies.

2.16 No Negotiation

It is absolutely essential for the vendors to quote the lowest price at the time of making the offer in their own interest, as the Bank will not enter into any price negotiations, except with the lowest quoting vendor, whose offer is found to be other-wise in order.

2.17 Right to Alter Quantities

The Bank reserves the right to alter the hardware quantities specified in the offer. The Bank also reserves the right to add or delete one or more items from the list of items specified in offer.

2.18 Technical Support Staff

The vendor will be required to station; at least one maintenance staff / engineer / Supervisory staff on full time basis will be stationed at Regional Office, Motihari.

2.19 Price Variation and Supply of Spares:

The price quoted by the vendor should be valid for a minimum period of three years. The vendor must give an undertaking along with the quotes that he gives service commitment along with availability of spares for a minimum period of three years.

2.20 Confidentiality Clause

This document is confidential and property of Central Bank of India. It should not be circulated, copied or reproduced in any form whatsoever without express permission of Central Bank of India. It is for use of the vendors addressed herein and only for the purpose mentioned in this document. Any violation is likely to be persecuted.

2.21 The Expression of Interest should contain the following documents:

- i. Application in the enclosed format
- ii. Company Profile – Details in support of Clause no 1 of this document to be highlighted.
- iii. Copy of Certificate of Registration under Companies Act 1956
- iv. Copy of Certificate of Registration under CST/TIN/VAT
- v. Copy of Certificate of Registration under BST.
- vi. Documentary proof of at least 3 deals executed since January 2015.
- vii. Copy of the Annual Audited Balance Sheet and Profit & Loss Account for the last three accounting years i.e. 2012-13 and 2013-14, 2014-15 and unaudited provisional for the year 2015-16.
- viii. Details of service/support network (addresses, names of contact persons, phone numbers etc.)

3. OTHER TERMS AND CONDITIONS**1. SCOPE**

1.1 The Comprehensive AMC shall consist of preventive and corrective maintenance of the Computer Systems/machines / peripherals and will include supply and replacement of unserviceable parts, at vendor's own cost.

1.2 The parts to be replaced will either be new parts or equivalent/ higher to new parts.

1.3 In case of replacement of parts, the old/defective parts removed from the computer system shall become the property of the vendor.

1.4 All maintenance/repairs shall be attended by the vendor or authorized/ expert personnel of the vendor at the site.

- 1.4 The vendor shall maintain adequate spare machines and other spares in stock at Motihari, Bettiah, Siwan & Gopalganj to facilitate any temporary replacement. A minimum of 2 PCs and 2 Printers of each type complete machines / of latest configuration) will have to be provided by the vendor to facilitate temporary replacement.
- 1.5 The Computer Systems/machines shall continue to remain covered under AMC agreement during transit as well as at the new location, when moved for maintenance or for any other purpose.
- 1.7 The field Engineers should be conversant in loading, updating and troubleshooting different types of latest Operating Systems such Windows7 , Windows 2008 server, Office10, Winzip, Biometric Device, scanner & printer configuration in CBS, Symantec Antivirus etc.

2. HOURS OF SERVICE:

- 2.1 The provision, by the vendor, of maintenance service will be confined to the Banks normal working hours on all normal working days.
- 2.2 No work will be undertaken on Sundays and holidays except by prior arrangement.
- 2.3 The normal working hours of the Bank are from 10.30 a.m. to 5.30 p.m. on all weekday. However, no additional charges / cost will be paid if the maintenance services are required beyond normal working hours.

3. DURATION OF CONTRACT:

- 3.1 The contract shall initially be valid for a period of twelve months and may be extended on the same terms and conditions depending on annual review and satisfactory service, as may be mutually acceptable to the Bank and the Vendor.
- 3.2 If the vendor desires to renew the period of existing contract, then it shall, by giving two months prior notice before the expiry of the contract, express its desire to renew the contract.

4. CARE OF THE EQUIPMENT:

- 4.1 The Bank shall give the vendor full access to the Computer system/machines to enable the vendor to provide comprehensive maintenance service.
- 4.2 The Bank shall provide suitable working space/facilities to the vendor for storage of maintenance equipment, spare parts and spare machines for its requirements.
- 4.3 The vendor shall ensure that the Systems being maintained is available to the Bank in proper working condition for at least 95% of the time in every month.

5. MOVEMENT OF EQUIPMENT:

- 5.1 The bank reserves right to move any equipment from the place of installation to any other location, under intimation to the vendor.
- 5.2 All costs/charges in respect of moving the Computer Systems/machines from one location to another shall be payable by the Bank. In case the Computer Systems/machines are moved by the vendor for the purpose of maintenance/service, such costs/charges shall be borne by the vendor.
- 5.3 Maintenance charges, as per clause 7 hereunder, shall be paid by the Bank for all the Computer Systems/machines, irrespective of the fact that any one or more Computer Systems/machines are moved by the vendor for providing maintenance service as per the contract.
- 5.4 The obligations of both the Bank and the vendor shall proportionately cease forthwith if the Bank sells or transfers the ownership of any one or more Computer Systems/machines. If any machines are withdrawn from use, the AMC charges will be reduce proportionately.

6. PURVIEW OF THIS AMC CONTRACT:

It is specifically stated that, apart from what is stated in this tender document, the scope of AMC will include:

- 6.1 The cost of replacement/repairs of Printer Head,CPU, Monitors, key board, mouse etc.
- 6.2 The cost of replacement of all parts in case of Line Printers including Character Band, Print Bands, Head Module etc.
- 6.3 The cost of fuse assembly in case of Laser Printers
- 6.4 Any Servicing of Virus related Problems.
- 6.5 Any maintenance of normal system related software.

However, operating system, normal application software and anti-virus software will be made available by the bank.

7. PAYMENT OF CHARGES:

- 7.1 Maintenance charges will be payable on quarterly basis i.e. end of the respective quarter.
- 7.2 No penalty or interest etc., shall be payable by the Bank for any overdue maintenance charges.
- 7.3 The vendor shall draw invoices for payment of quarterly maintenance charges.
- 7.4 The vendor shall furnish a Performance Bank Guarantee to the Bank, commensurate with I quarters AMC Charges. In case the vendor is unable to furnish the Performance Bank Guarantee to the Bank, maintenance charges payable for the first quarter shall be retained by the Bank as Retention money till the expiry of the contract.

- 7.5 Maintenance charges payable by the Bank are inclusive of all applicable taxes, duties, levies etc.
- 7.6 Changes or additions in Computer Systems/machines features may result in change in minimum maintenance charges, which will have to be finalized with mutual discussions. Addition of Hardware coming out of warranty will be added into the Hardware list and likewise deletion will be made from the list of Hardware due to removal or becoming obsolete and payment will be made proportionately.

8. OBLIGATIONS OF THE VENDOR:

The Vendor shall be liable to pay penalty as hereunder per each day of delay beyond 24 hours in completion of maintenance work, which shall be as follows:

- | | |
|--------------------|------------|
| i. Servers [GWPC] | Rs. 1000/- |
| ii. PC/Desktop | Rs. 300/- |
| iii. Line-Printers | Rs. 600/- |
| iv. Other printers | Rs. 200/- |
| v. Scanners | Rs. 200/- |

In event of leave / absence of the Engineer stationed at the Bank to facilitate maintenance, the vendor shall make necessary arrangements for proper replacement. In case the vendor fails to do so, he will be liable to pay penalty at the rate of Rs.1000/- per man-day per Location.

Vendor will have to maintain a call log with the details like Sr. No., Date, Branch, Call logged by, and Description of Problem, Status, and Closed date, Delay / Remarks. Escalation matrix will have to be provided to the Bank.

9. ASSIGNMENT:

All rights, liabilities and obligations are non-transferable and any transfer/assignment of the same can be done only mutually.

10. TERMINATION:

The contract may be terminated by the vendor by giving two months' notice in writing. However, the bank may terminate the contract by giving 30 days' notice. Maintenance charges payable, shall be proportionately reduced for the remaining period and Bank will be obliged to pay only for the actual period for which the vendor provided the maintenance service.

11. FORCE MAJEURE:

The vendor shall not be liable for any loss, damage, injury or delay which is due to fault or causes beyond the control of the vendor or force majeure such as acts of God, Government direction, Riots, War, Civil commotion, sabotage, fires, lightening, floods, earthquakes, explosions or other catastrophes, epidemics, quarantine.

12. Resolution of Disputes

Central Bank of India and the Bidder shall make every effort to resolve amicably, by direct informal negotiation, any disagreement or dispute arising between them under or in connection with the contract. If after thirty days from the commencement of such informal negotiations, Central Bank Of India and the Bidder are unable to resolve amicably a contract dispute; either party may require that the dispute be referred for resolution by formal arbitration.

13. GENERAL:

- 13.1 The vendor shall be required to sign an Agreement as per Banks Standard Format incorporating various terms & conditions.
- 13.2. On Empanelment vendor should execute a Service level Agreement along with the Performance Bank Guarantee in Bank's format and empanelment would be for a period of one year subject to renewal on satisfactory service in which case the PBG shall be renewed for the extended period plus three months.
- 13.3 If the service provided by the vendor is found to be unsatisfactory or if at any time it is found that the information provided for empanelment is false the Bank reserves the right to remove such vendors by giving notice from the empanelled list.
- 13.4 The Bank reserves the right to inspect the facilities of the vendor to verify the genuineness and to ensure conformity with the details given in the bid.
- 13.5 Bids received late and/or incomplete in any respect or not accompanied by prescribed documents are liable to be rejected. Vendor will be responsible to ensure that the application reaches the Bank on or before the due date and time. Central Bank of India is not responsible for non-receipt of applications within the Specified date and time due to any reason including postal delays.
- 13.6 The detailed locations of hardware, peripherals, PCs and Servers

shall be provided to selected vendor along with Purchase Order.

- 13.7 On subsequent additions of Hardware, PCs, Servers and Printers which fall out of warranty shall be included in the contract at the rates quoted by the vendor as per Annexure II and payments shall be made accordingly.
- 13.8 Central Bank of India reserves the right to accept or reject any or all of the applications without assigning any reason thereof.

Date : 07/10/2016

Place: Motihari

Encl: as above

ANNEXURE I

1. ELIGIBILITY CRITERIA

- 1.1 Vendor must be situated in Bihar. (Yes/No)
- 1.2 Vendor should have a proven expertise in managing Servers/PCs/Line Printers/Printers and other peripherals related with Banking. (Yes/No)
- 1.3 Vendor should have at least 5 years of experience in providing AMC/FMS services. (Yes/No with details)
- 1.4 Vendor should have a fully functional service / support center in Motihari 5 qualified Technical Support Staff to provide quality service support and one staff should be posted at Regional Office, Motihari for telephonic troubleshooting in office hours. (Yes/No)
- 1.5 Vendor should have an experience of working with minimum 2 Banks/financial institution during the last 3 financial years with at least three AMC/FMS contract worth Rs.7 lacs per annum for which documentary evidence must be submitted.
- 1.6 Vendor should have been making profits for the last 3 years and total turnover of the firm should be minimum of rupees twenty five lacs for each year, during last three financial years for which documentary evidence should be submitted. (Yes/No with details.)
- 1.7 Vendor should not enter into sub-contract for AMC with third party/Franchisee. (Agree/Not agreeing)
- 1.8 Vendor should be able to provide efficient and effective support in above given two districts of Bihar so as to attend calls immediately. (Agree/Not agreeing)
- 1.9 Vendors should have a direct presence. (Yes/No)

Application for Expression of Interest for empanelment of Vendors for AMC & Related Services for PCs, Servers, Line Printers, Printer and peripherals at Central Bank of India, Motihari.

1. Name of the Company
2. Address of Registered Office
3. Registration number and Date of Registration
 - a. Under Companies Act 1956 _____
 - b. Under C.S.T / TIN _____
 - c. Under B.S.T/VAT _____
4. Nature of Business
5. Services that can be provided
6. Whether a fully functional Service support centre is available
7. Details of atleast three deals executed to Banks/Financial Institution since January 2015.
8. Details of profit in
 - a. 2013-2014
 - b. 2014-2015
 - c. 2015-2016

The following documents are enclosed (Tick as appropriate)

1. Company Profile. :
2. Copy of Certificate of Registration under Companies Act 1956
3. Copy of Certificate of Registration under CST/TIN
4. Copy of Certificate of Registration under BST/VAT
5. Documentary proof of at least 3 deals executed since January 2014.
6. Copy of the Annual Audited Balance Sheet and Profit & Loss Account for the last three accounting years AND
7. Others (Please specify)

ANNEXURE II**BILL OF MATERIAL WITH****INDICATIVE LIST OF HARDWARE ITEMS INSTALLED AT BRANCHES OF
REGIONAL OFFICE MOTIHARI.**

S.N.	HARDWARE ITEM	INDICATIVE QTY. OF H/W	RATE PER UNIT	TOTAL AMOUNT
1.	CLIENT PC (HCL /WIPRO/OTHERS)	419		
2.	GATEWAY PC (HCL / WIPRO/OTHERS)	88		
3.	136 COL HIGH SPEED DOT MATRIX PRINTERS (TALLY / EPSON/OTHERS)	97		
4.	80 COL PRINTERS (TVS / EPSON/ OTHERS)	101		
5.	PASSBOOK PRINTERS (EPSON / LIPI/ OTHERS)	92		
6.	SCANNERS (CANON / BEARPAW/ HP/ EPSON/ OTHERS)	88		
7.	LASER PRINTER (CANON/OTHERS)	65		

The above quotation/prices are inclusive of all Taxes including Service Tax/VAT. We confirm that the prices quoted above will be valid for a minimum period of three years.

We undertake to provide committed & efficient maintenance services for the period of contract and also ensure availability of spares for a minimum period of three years.

We have gone through the terms and conditions mentioned in the offer document dated and undertake to unconditionally comply with the same.

Date:

VENDOR

Annexure III
List of branches district wise is as under:

SL NO	BRANCH NAME	ADDRESS	DISTRICT	STATE	PIN CODE	TELENO	BM's BANK MOBILE
1	ADAPUR	P.O. ADAPUR BIHAR	EAST CHAMPARAN	BIHAR	845301	06255-236439	8298197066
2	AMODEI	AT & PO AMODEI, VIA RAMGARHWA	EAST CHAMPARAN	BIHAR	845433		9431442148
3	BARIYARPUR	BARIYAPUR, BYPASS CHOWK, MOTIHARI	EAST CHAMPARAN	BIHAR	845401		8405000680
4	BASATPUR	CHATTANI CHOWK MOTIHARI	EAST CHAMPARAN	BIHAR	845401	06252-227635	8298197070
5	CHAKIA	LAXMI MKT.KESARIA ROAD AT P.O.CHAKIA	EAST CHAMPARAN	BIHAR	845412	06257-243137	8298197073
6	DALPAT BISH	AT P.O.DALPAT BISHUNPUR VIA PACH PAKARI	EAST CHAMPARAN	BIHAR	845427	06250-290060	8298197075
7	DEVAPUR	AT DEVAPUR P.O.KHORIPAKARVIA PACHAPAKARI	EAST CHAMPARAN	BIHAR	845427	06250-250133	8298197076
8	DHAKA	P.O.DHAKA	EAST CHAMPARAN	BIHAR	845418	06250-282233	8298197077
9	DHANHAR DIHULI	AT DHANARDIHULI P.O.RAMGARHWA	EAST CHAMPARAN	BIHAR	845433	06255-233445	8298197078
10	DUCAN HOS	DUCAN HOSPITAL POX BOX NO. 10	EAST CHAMPARAN	BIHAR	845305		8298197080
11	GHORASAHAN	P.O.GHORASAHAN	EAST CHAMPARAN	BIHAR	845303	06250-284476	8298197081
12	GORHWA	GORHWA CHOWK MOTIHARI PAKDIDAYAN ROAD	EAST CHAMPARAN	BIHAR	845401		8405000670
13	JASAILPATTI	VILL P.O.JASAILPATTI	EAST CHAMPARAN	BIHAR	845437	06252-288491	8298197083
14	KARSAHIA	P.O.KARSAHIA VIA DHAKA	EAST CHAMPARAN	BIHAR	845418	06250-290371	8298197086
15	KESARIA	B O KESARIA DEVIGANJ AT PO KESARIA	EAST CHAMPARAN	BIHAR	845424	06257-269875	8298197088
16	KHAIRWA	AT KHAIRWA P.O.DHAKA	EAST CHAMPARAN	BIHAR	845418	06250-282398	8298197089
17	KRISHNANAGAR	AT P.O.KRISHNANAGAR MADHUBAN DAKULIA	EAST CHAMPARAN	BIHAR	845420	06259-274225	8298197090
18	LUTHAHA & Chest	P.O. MOTIHARI COURT LUTHAHA	EAST CHAMPARAN	BIHAR	845401		8298197091
19	M.S.COLLEGE	MOTIHARI MOTIHARI BIHAR	EAST CHAMPARAN	BIHAR	845401	06252-240510	8298197092
20	MEHSI	NEAR RAILY STATION GUMTI, MEHSI	EAST CHAMPARAN	BIHAR			8405000675

Central Bank of India

Regional Office Motihari

21	MOTIHARI	MAIN ROAD P.O. MOTIHARI	EAST CHAMPARAN	BIHAR	845401		8298197094
22	NARAHAPANAPUR	NARHA PANAPUR	EAST CHAMPARAN	BIHAR			8405000678
23	PALANWAKHAS	P.O. PALANWA	EAST CHAMPARAN	BIHAR	845509		8298197096
24	PATNI	VILL AND P.O. PATNI	EAST CHAMPARAN	BIHAR	845433	06255-233714	8298197098
25	PHENHARA	VILLAGE POST PHENHARA PHENHARA	EAST CHAMPARAN	BIHAR	845430	06259-277153	8298197099
26	PIPRA	THANA PIPRA, PIPRA BAZAR	EAST CHAMPARAN	BIHAR	845416	06255-220963	8405000679
27	RADHIA	VILL P.O. RADHIA	EAST CHAMPARAN	BIHAR	845458	06258-285290	8298197100
28	RAXAUL	P.B. NO. 8 MAIN BAZAR (CHOWK) RAXAUL	EAST CHAMPARAN	BIHAR	845405	06255-221002	8298197101
29	SAGAU LI	NEAR LIC OFFICE, RAXAUL ROAD	EAST CHAMPARAN	BIHAR		06252-280000	8405000673
30	TINKONI	JANTA CHOWK, CHHAURADANI	EAST CHAMPARAN	BIHAR			8405000676
31	TURAKAULIYA	TURKAULIYA BAZAR,	EAST CHAMPARAN	BIHAR			8405000674
32	BARAULI	AT P.O. BARAULI DIST: GOPALGANJ	GOPALGANJ	BIHAR	841405		8298196962
33	BIJOYPUR	AT & P.O.BIJOYPUR DIST.GOPALGANJ	GOPALGANJ	BIHAR	841508		8298196966
34	DIGHWA DUBAULI	P.O.DIGHWA DUBAULI DIST GOPALGANJ	GOPALGANJ	BIHAR	841409		8298196971
35	GOPALGANJ & Chest	RLY. STATION HARKHUA P.O. DIST GOPALGANJ	GOPALGANJ	BIHAR	841428		8298196976
36	JAGDISHPUR	VILL P.O.JAGDISHPUR VIA BIJIAPUR DIST.:GOPALGANJ.	GOPALGANJ	BIHAR	841508		8298196980
37	KHAJURAHA	AT KHAJURAHA P.O.:BHOREY.DIST GOPALGANJ	GOPALGANJ	BIHAR	841426		8298196983
38	KUCHAIKOT	P.O. KUCHAIKOT DIST GOPALGANJ	GOPALGANJ	BIHAR	841501		8298196984
39	MAJHAULIA	VILL. MAJHAULIA VIA BHORE DIST GOPALGANJ	GOPALGANJ	BIHAR	841426		8298196986
40	MANJHAGARH	P.O.MAJHAGARH DIST.:GOPALGANJ	GOPALGANJ	BIHAR	841427		8298196988
41	MOGAL BIRAICHA	VILL. P.O. MOGAL BIRAICHA DIST. GOPALGANJ	GOPALGANJ	BIHAR	841405		8298196991
42	MOHAMMADPUR	VIL MOHAMMADPUR P.O. SIDHWALIA DIST: GOPALGANJ	GOPALGANJ	BIHAR	841423		8298196992
43	NECHU JALALPUR	P.O. NECHU JALALPUR DIST:GOPALGANJ	GOPALGANJ	BIHAR	841503		8298196996
44	PANCHDEORI	PANCHDEORI TAHSIL PANCHDEORI DIST:GOPALGANJ	GOPALGANJ	BIHAR	841437		8298196998
45	SIDHWANIA	P.O.BAGAH BAZAR VIA	GOPALGANJ	BIHAR	841425		8298197006

Central Bank of India

Regional Office Motihari

	BAZAR	BATHUA BAZAR DIST.:GOPALGANJ					
46	THAWE	THAWE DIST GOPALGANJ	GOPALGANJ	BIHAR	841440		8298197009
47	UCHKAGAON	P.O. JAGANNATHA DIST GOPALGANJ.	GOPALGANJ	BIHAR	841438		8298197010
48	ANDAR	POST ANDAR DIST: SIWAN	SIWAN	BIHAR	841231		8298196960
49	BARHARIA (BIHAR)	BLOCK :BARHARIA DIST: SIWAN	SIWAN	BIHAR	841232		8298196963
50	BASANTPUR	P.O.BASANTPUR DIST.:SIWAN	SIWAN	BIHAR	841241		8298196964
51	DARAULI	P.O. DARAULI DIST: SIWAN	SIWAN	BIHAR	841234		8298196968
52	DAV COL ,SIWAN	DAV COLLEGE CAMPUS STATION ROAD DIST:SIWAN	SIWAN	BIHAR	841226		8298196970
53	GORIAKOTHI	P.O. GORIAKOTHI DIST: SIWAN	SIWAN	BIHAR	841434		8298196977
54	HASANPURA	GRAM-HASANPURA POST- HASANPURA	SIWAN	BIHAR	841286		8298196978
55	JAMAPUR BAZAR	P O :JIRADEVI DIST SIWAN	SIWAN	BIHAR	841245		8298196982
56	JAMO BAZAR (BIHAR)	VILLAGE POST- JAMOBASAR DIST SIWAN	SIWAN	BIHAR	841418		8298196981
57	MAHARAJGANJ	P.O.MAHARAJGANJ DIST.:SIWAN	SIWAN	BIHAR	841238		8298196985
58	MUSAHARI BAZAR	VILL. MUSAHARI BAZAR DIST.SIWAN	SIWAN	BIHAR	841413		8298196994
59	NAUTAN	P.O. NAUTAN DIST: SIWAN	SIWAN	BIHAR	841243		8298196995
60	PACHLAKHI	AT PACHLAKHI POST THANA NAUTAN DIST SIWAN	SIWAN	BIHAR	841436		8298196999
61	PACHRUKHI	P.O. PACHRUKHI DIST. SIWAN	SIWAN	BIHAR	841112		8298197000
62	SISWAN	P.O.GANGAPUR SISWAN SIWAN	SIWAN	BIHAR	841210		8298197007
63	SIWAN & Chest	NAYA BAZAR NEAR HEAD POST OFFICE SIWAN	SIWAN	BIHAR	841226		9534397161
64	TARWARA	AT & P.O. TARWARA DIST. SIWAN DIST. SIWAN	SIWAN	BIHAR	841506		8298197008
65	APMC BETTIAH	Station Road Bettiah	WEST CHAMPARAN	BIHAR	845938	06254- 243608	8298197065
66	AUNHAR SHEKH	PO - ALAM GANJ BAZAR, PS - MAJHWALIA	WEST CHAMPARAN	BIHAR	845436		8294462111
67	BAGAHA	P.O. BAGAHA	WEST CHAMPARAN	BIHAR	845101	06251- 226242	8298197067
68	BAIRIYA	P.O. BAIRIYA	WEST CHAMPARAN	BIHAR	845438	06254- 259203	8298197068
69	BARGAON	AT CHOTKI PATTI, PO: BAGAHA	WEST CHAMPARAN	BIHAR	845101	06251- 253012	8405000672
70	BARWAL	P.O.BARWAL VIA NARAIPUR	WEST CHAMPARAN	BIHAR	845105	06251- 227750	8298197069
71	BETTIAH CANT	NEAR SUPRIYA CINEMA ROAD	WEST CHAMPARAN	BIHAR	845438		8405000677
72	BETTIAH	3 LALTEN CHOWK	WEST	BIHAR	845438		8298197071

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		LALBAZAR STREET	CHAMPARAN				
73	CHAKHANI	P.O.RAJAWATIA VIA BAGAHA	WEST CHAMPARAN	BIHAR	845101	06251-226915	8298197072
74	CHANPATIA	MACHHARI HATTA AT AND PO CHANPATIA	WEST CHAMPARAN	BIHAR	845499	06254-266139	8298197074
75	CHAUHATTA	VILL-GAMHARIYA,MAINTAD	WEST CHAMPARAN	BIHAR	845451		9155483254
76	DHUMNAGAR	P.O.DHUMNAGAR	WEST CHAMPARAN	BIHAR	845438		8298197079
77	FATEHPUR	AT PO : MACHHARGAWAN, JOGAPATTI	WEST CHAMPARAN	BIHAR	845452		8405000671
78	GORA	VILL.GORAP.O.PARSA FACTORY VIA LAURIA	WEST CHAMPARAN	BIHAR	845453	06254-254243	8298197082
79	JOGAPATTI	MATKOTA CHOWK P.O.JOGAPATTI	WEST CHAMPARAN	BIHAR	845452	06254-224221	8298197084
80	KANDHWALIA	P.O.BAGAH	WEST CHAMPARAN	BIHAR	845106	06256-264463	8298197085
81	KEHUNIA	VILL. P O KEHUNIA	WEST CHAMPARAN	BIHAR	845453	06253-242028	8298197087
82	MATHIA	AT MATHIA P.O. LAURIYA	WEST CHAMPARAN	BIHAR	845453	06253-251510	8298197093
83	NARAYANPUR	AT P.O. NARAYANPUR	WEST CHAMPARAN	BIHAR	853208	06251-226332	8298197095
84	PARSAUNI	AT PARSAUNI P.O. PARSAUNI FARM	WEST CHAMPARAN	BIHAR	843325		8298197097
85	SHIKARPUR	AT SHIKARPUR P.O. NARKATIAGANJ	WEST CHAMPARAN	BIHAR	845455	06253-242239	8298197102
86	SIRINAGAR	AT SIRINAGAR P.O. DUMARI	WEST CHAMPARAN	BIHAR	845452	06254-224022	8298197103
87	TAULAHA	AT P.O. TAULAHA VIA RAMNAGAR	WEST CHAMPARAN	BIHAR	845103	06256-224073	8298197104
88	LDM Bettiah	Station Road Bettiah	WEST CHAMPARAN	BIHAR			8298197106
89	LDM Gopalganj	RLY. STATION HARKHUA P.O. DIST GOPALGANJ	GOPALGANJ	BIHAR			8398197109
90	LDM Motihari	BALUATAL MOTIHARI	EAST CHAMPARAN	BIHAR	845401	06252-237683	8298197105
91	LDM, Siwan	NAYA BAZAR NEAR HEAD POST OFFICE SIWAN	SIWAN	BIHAR	841226		8298197108
92	RO Motihari	BALUATAL MOTIHARI	EAST CHAMPARAN	BIHAR	845401	06252-237683	8405000651
93	RSETTI Bettiah	DIC Bettiah Campus, Busstand Road Bettiah	WEST CHAMPARAN	BIHAR			
94	RSETTI Gopalganj	Nagina Palace NH 28 Officers Colony Hajiyapur Gopalganj	GOPALGANJ	BIHAR			
95	RSETTI Motihari	PT Raj Kumar Shukla Bhawan Hospital Road Motihari	EAST CHAMPARAN	BIHAR			
96	RSETTI Siwan	Near Block Office, Sirinagar Siwan	SIWAN	BIHAR			

Annexure IV

DECLARATION ON LETTER-HEAD.

We certify that all information provided is true to the best of our knowledge. We also understand that if any information provided is found to be false at any time, our application is liable to be rejected.

Signature

Date:

Place:

Seal of the Company