

Tender Reference Number: RO/RCC/TENDER/2021-22/03

FOR ANNUAL MAINTENANCE CONTRACT OF Computer Hardware and Peripherals installed at various Branches & Administrative offices of Central Bank of India, under CHHINDWARA REGION

NO.	POINT	QUERY	CHANGE REQUESTED BY BIDDER	BANK RESPONSE
1	Scope of work	Damage due to electrical/Voltage problem will not be in the scope of force majeure	Request to you please change "Damage due to electrical/Voltage problem will not covered under AMC"	Accepted "Damage due to electrical/Voltage problem will not covered under AMC"
2	EMD & tender Fee	Exempted	Request to you please change "EMD will not exempted. Because vender will quote abnormally low if EMD exempted"	Bid Security (also known as Earnest Money) is to be submitted by the bidder except Micro and Small Enterprises (MSEs) as defined in MSE Procurement Policy issued by Department of Micro, Small and Medium Enterprises (MSME) or are registered with the Central Purchase Organization or the concerned Ministry or Department.
3	Tender Fee	Rs 5,000/- or Rs 2,000/-	Please confirm Tender fee is Rs 2,000/- or Rs 5,000/- because different value mentioned in the tender	Tender Fee is Rs. 5,000/-