

Dated 06.03.2023

CORRIGENDUM -2

(Tender Reference No. CO/PDOD/2022-23/CS/RFP/01)

In reference to the Request for Proposal (RFP) for “Integrated Customer Care Centre – outsourcing, management, maintenance and operations” reference no. CO/PDOD/2022-23/CS/RFP/01 dated 30/01/2023 and Corrigendum – 1 dated 20/02/2023, all interested bidders are hereby informed that the Changes/Clarifications/Revisions/Addendum as per **Corrigendum-2** are to be taken into account for bid submission. Bidders are requested to take note of the changes/modifications in RFP terms and comply accordingly.

S. No	Clause No	Page No.	RFP Clause	Existing Clause	Revised Clause
1	TABLE-1 of RFP	3	Last Date and Time submission of Bids Mode of bid submission & online portal's URL	Timeline : 08/03/2023 up to 15:00 hrs. Mode-Online URL: https://centralbank.abcprocure.com/EPROC	Revised timeline : 15/03/2023 up to 15:00 hrs. Mode-Online URL: https://centralbank.abcprocure.com/EPROC
2	TABLE-1 of RFP	3	Time & Date of Opening of technical bids	Timeline : 08/03/2023 at 15:30 hrs.	Revised timeline : 15/03/2023 at 15:30 hrs.

