

Dated- 28/04/2026**CORRIGENDUM -3****(Tender Reference No. GEM/2026/B/7372847)**

In reference to the Request for Proposal (RFP) for **Procurement of SMS (Push and Pull), Virtual Mobile Numbers (VMN), E-mail, Web and App push notifications, RCS (Rich Communication Services), WhatsApp notifications, voice alerts and campaign Services along with middleware services for Central Bank of India dated 18/03/2026**, all interested bidders are hereby informed that the Changes/Clarifications/Revisions/Addendum as per **Corrigendum-3** are to be taken into account for bid submission. Bidders are requested to note and comply accordingly.

SN	Clarification
1	Technical and Financial credentials of wholly owned (100%) Subsidiary Companies will be considered for the eligibility and evaluation of the bid.
2	The bidder should use their own “Middleware-Gateway Services” to deliver the messages to the SMSCs directly. The bidder must have its own arrangement for Level III/Tier III DC and DR located in India with adequate redundancy to support in case of any technical failure at Bidder’s end.

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